

## JOB POSTING

**Job Title:** Programs and Service Access Liasson

**Type:** part-time/full-time

**Salary:** Competitive

**Application Deadline:** April 8, 2022

**Submit Applications to:** [zurowski.cfspa@sasktel.net](mailto:zurowski.cfspa@sasktel.net)

### Job Summary

The *Programs and Service Access Liasson* is responsible for developing service relationships with communities in central and northern Saskatchewan. Through these relationships, responsibilities include promoting opportunities for remote presence (i.e., virtual) counselling, fostering linkages to our in-house suite of programs, and coordinating the implementation of a remote presence service delivery protocol within our organization.

### Background

Over the past 5 years, demands for mental health services and supports have increased dramatically. Our own organization has experienced acute pressures related to those individuals and families facing multiple barriers exacerbated by the pandemic, addiction, and interpersonal violence. Parallel to this, we have received growing requests from other communities to extend our services and supports to their residents.

To meet this need, we are hiring a *Programs and Service Access Liasson* to develop service relationships with other communities, foster linkages with our programs, and support our own organization with implementation of a remote presence service delivery protocol.

### Preferred Characteristics

This position demands an experienced and hard-working individual who is eager to develop relationships with communities that increase service access and reduce barriers. Applicants must demonstrate the ability to create collaborative relationships, work effectively across different communities/jurisdictions, independently troubleshoot, assess community need, and nurture innovation in service delivery. As a

representative of our organization, the position holder must be an effective communicator, strong multi-tasker, and cognizant to service barriers affecting marginalized individuals and families. The position holder must be a leader, driven by social innovation, and hard-working.

### **Required Qualifications**

- 1) A minimum of 3 years' experience conducting, coordinating or supporting frontline service delivery (e.g., case management, counselling, clinical services).
- 2) Has working knowledge of multiple human service systems, and a proven ability to work across communities/jurisdictions.
- 3) Demonstrates proficient use of remote presence technology (e.g., Zoom) and is confident/effective at supporting others trying to build comfort with communication technology.
- 4) Able to provide evidence of effective written and verbal communication skills with human service organizations as well as vulnerable individuals and families.
- 5) Demonstrable skills in preparing and delivering effective presentations and coordinating various activities, services, events, etc.